

Partnering Approach

Our partnering approach has resulted in 100% NPS scores from our client.

40%
demonstrated savings

in TCO through transformation, innovation & global service delivery model

DID YOU KNOW?

An Improvement of 2% in Coding accuracy could yield \$25 M* additional revenue annually

Over 10%

of Annual Emergency Department Visits in the US Coded by Intelenet



A Step Ahead

Intelenet Training Academy for finest Coding Professionals

Our Employees

Intelenet believes in engaging all employees to act as business leaders which reflect in our People Engagement at 95%

Intelenet Global Services is a leading global provider of business process management services across various industries, such as, Healthcare, Utilities, Banking & Financial Services, Retail, Hospitality, and Travel. We Advise, Design, Integrate & Deliver solutions to private enterprises and public authorities in over multiple countries across the globe. We have more than 50 delivery centers spread across 8 countries. Our corporate clientele include global majors and blue-chip companies.

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Intelenet HealthCare
Coding Solutions

Intelnet HealthCare - Coding Solutions

Our client, a leading provider of hospital based clinical services in the USA, was looking at ways to improve its market share, leverage global delivery and improve efficiency while reducing operating costs.



improve efficiency



leverage global delivery



improve its market share



reducing operating costs

Our client

a leading provider of hospital based clinical services in the USA

What we did

We hired and trained the medical coding team at our global delivery centers as an extension of clients billing operations and introduced ICD-9 CM Coding for Clinical Services across a payor mix of Medicare; Medicaid; commercial Payor's and the Blues.

1



2

Intelnet built a solution around consolidation, process transition, process standardization and exception based processing. Our solution resulted in improved accuracy and cycle time helping minimizing revenue leakages, it "Days-in-department".

3

Coding processes & procedures were created in a record time ensuring seamless delivery in our client's Practice Management Systems. Currently over 300 ICD 9 Coders work a multi-shift operation which has helped reduce the turnaround time.



Know Our Coders

Our team of coders: Science Graduates Nurse practitioners Doctors and Physiotherapist. All credentialed as CPC, CPC-H, CCS, CCS-P, AAPC or AHIMA

ICD-9 to ICD-10

Highly equipped team of coders and for migration from ICD-9 to ICD-10

3 years

Over 60% of our coders have been with us for more than 3 years.

certified coders by AAPC

Our fully trained team of over 300 coders, of which 50 are certified by AAPC.



Migration specialization from ICD 9 to ICD 10

ICD-10 certified trainers and transition compliant.

Remote Coding staff augmentation Model

RAC Audit compliant with 98% plus coding accuracy

Specialty Focused coding services

Six Sigma leaders align to each account to ensure maximum utilisation

Expertise in Physician and Hospital Coding

Intelnet HealthCare - Coding Solutions

Intelnet offers Providers, Physician Groups and Individuals a wide variety of services customized to help maximize workflow and revenue while upholding the coding compliance standards as per the HIPAA, OIG, and RAC requirement.

We work for a network of over 429 hospitals and have brought about annual savings of about 2 million in staffing costs for our client

Intelnet Training Academy providing coders to meet the increasing demand

Compliance auditing services

AAPC/AHIMA certified coders with multi-specialty coding expertise

Remote and Onsite training for providers